RiDC Covid-19 Survey - Travel Confidence

Open between: 17/08/2020 - 21/08/2020
Response rate: 43% (Total responses = 724 from 1665)
Complie date: 24/08/2020

	%	Count	Overall Total	London	Scotland	Northern Ireland	Southern England	Midlands, Wales, East of England	Northern England	Age Total	18-24	25-49	50-64	65 plus	Gender Total	Female	Male
Unweighted Total Count		724	707	99	39	12	186	218	153	713	2	94	246	371	719	428	228
Weighted Total Count		716	720	83	51	26	160	227	173	699	45	165	192	297	716	402	314
Do you normally use public transport (either pre, or post-COVID-19 restrictions)?																	
Yes	46%	336	46%	74%	56%	50%	37%	40%	44%	52%	100%	64%	49%	40%	46%	49%	43%
No	53%	387	54%	26%	44%	50%	62%	60%	56%	48%	0%	36%	51%	60%	54%	51%	57%
Before the COVID-19 travel restrictions, what were the main types of public transport you used (tick all that apply)? - Selected Choice																	
Bus	39%	281	38%	70%	46%	50%	31%	31%	35%	45%	100%	56%	42%	33%	39%	40%	37%
Train	33%	242	33%	47%	41%	25%	31%	29%	33%	37%	50%	48%	37%	28%	33%	36%	30%
Tram	6%	42	6%	6%	5%	0%	2%	6%	9%	9%	50%	10%	6%	5%	6%	6%	5%
Underground/metro	12%	86	11%	46%	3%	0%	12%	6%	3%	12%	0%	19%	11%	11%	12%	13%	10%
Taxi	17%	124	17%	27%	21%	8%	15%	14%	18%	17%	0%	23%	20%	14%	17%	20%	13%
Coach (long distance)	3%	25	3%	4%	3%	0%	5%	2%	4%	3%	0%	3%	4%	4%	3%	4%	2%
Community transport (e.g. Dial-a-Ride)	3%	20	3%	9%	5%	0%	0%	3%	1%	3%	0%	3%	5%	2%	3%	3%	2%
Other	1%	10	1%	5%	0%	0%	1%	1%	1%	1%	0%	2%	2%	1%	1%	2%	1%
Before the COVID-19 travel restrictions, what were the main reasons you used public transport for (tick all that apply)? - Selected Choice																	
To go to work	11%	79	10%	28%	8%	8%	7%	8%	9%	15%	50%	28%	13%	4%	11%	12%	9%
To go shopping	29%	212	29%	50%	39%	25%	21%	26%	28%	35%	100%	38%	32%	25%	29%	31%	26%
To attend hospital/GP appointment	25%	180	25%	47%	23%	42%	19%	23%	20%	28%	50%	34%	29%	20%	25%	28%	21%
To go for a day trip/visit a tourist destination	24%	171	23%	35%	23%	8%	23%	20%	24%	25%	0%	40%	26%	19%	23%	26%	21%
To visit family/friends	25%	178	24%	48%	31%	25%	19%	18%	24%	27%	50%	32%	31%	18%	24%	28%	19%
Other	8%	61	8%	15%	13%	0%	6%	7%	9%	8%	0%	5%	8%	10%	9%	8%	10%
Before the COVID-19 travel restrictions, how often did you use public transport?																	
Everyday	8%	55	7%	25%	3%	8%	4%	5%	4%	8%	0%	16%	11%	4%	7%	8%	6%
2-3 times a week	18%	128	18%	33%	23%	25%	10%	16%	18%	21%	50%	23%	18%	17%	18%	16%	20%
Once a week	7%	48	6%	7%	10%	0%	7%	5%	7%	6%	0%	5%	7%	7%	6%	7%	6%
2-4 times a month	8%	60	8%	5%	15%	8%	9%	7%	9%	11%	50%	6%	8%	9%	8%	10%	6%
Once a month	4%	32	5%	3%	3%	8%	5%	6%	4%	5%	0%	10%	4%	4%	4%	5%	4%
Once every six months	2%	13	2%	0%	3%	0%	2%	2%	3%	2%	0%	3%	2%	1%	2%	3%	1%
After the COVID-19 restrictions began to ease (from the beginning of July onwards), how often have you used public transport?																	
I have not travelled by public transport yet	30%	217	30%	37%	44%	33%	28%	25%	30%	35%	100%	34%	31%	28%	30%	33%	25%
Everyday	1%	5	1%	3%	0%	8%	0%	1%	0%	1%	0%	2%	1%	0%	1%	1%	1%
2-3 times a week	2%	18	3%	7%	0%	8%	0%	3%	3%	3%	0%	5%	4%	1%	3%	3%	2%
Once a week	4%	31	4%	8%	8%	0%	2%	4%	5%	4%	0%	6%	4%	4%	4%	4%	5%
2-4 times a month	3%	25	3%	10%	3%	0%	2%	3%	2%	4%	0%	5%	3%	3%	3%	4%	2%
Once a month	6%	40	5%	8%	3%	0%	6%	6%	5%	6%	0%	11%	6%	4%	6%	4%	7%
For what reason(s) did you use public transport (please tick all that apply)? - Selected Choice																	
To go to work	2%	14	2%	5%	3%	8%	1%	2%	1%	3%	0%	7%	2%	0%	2%	1%	2%
To go shopping	9%	67	9%	20%	8%	8%	5%	9%	8%	10%	0%	15%	9%	8%	9%	9%	9%
To attend hospital/GP appointment	5%	36	5%	11%	5%	8%	3%	5%	3%	6%	0%	12%	5%	3%	5%	4%	7%
To go for a day trip/visit a tourist destination	4%	26	3%	6%	3%	0%	3%	4%	2%	3%	0%	3%	5%	3%	3%	3%	4%
To visit family/friends	5%	34	4%	13%	3%	8%	3%	3%	3%	6%	0%	12%	5%	2%	4%	4%	4%
Other	3%	21	3%	9%	0%	0%	1%	3%	3%	3%	0%	3%	5%	2%	3%	3%	2%
Did you wear a face mask whilst travelling on public transport (since the regulations made it mandatory)?																	
Yes	15%	106	14%	32%	10%	17%	9%	14%	12%	15%	0%	26%	15%	11%	14%	13%	16%
No	0%	3	0%	0%	0%	0%	1%	0%	1%	1%	0%	1%	0%	0%	0%	1%	0%
I am exempt from having to wear one	2%	11	1%	4%	3%	0%	0%	1%	1%	2%	0%	3%	2%	1%	2%	2%	1%
What are the most important things listed below that would encourage you to use public transport? (Please tick up to three) - Selected Choice																	
Cleanliness of public transport	20%	144	20%	36%	18%	42%	16%	17%	16%	23%	50%	32%	22%	16%	20%	22%	17%
Staff wearing personal protection equipment PPE e.g. face masks	17%	120	16%	26%	18%	17%	13%	15%	16%	20%	50%	23%	18%	14%	17%	19%	14%
Other passengers wearing PPE	29%	210	29%	47%	39%	42%	23%	24%	28%	35%	100%	37%	33%	24%	29%	32%	25%
Assistance services are guaranteed	13%	94	13%	20%	13%	8%	11%	14%	10%	16%	50%	19%	17%	9%	13%	14%	12%
Priority given to disabled passengers getting on public transport	18%	131	18%	28%	10%	17%	16%	17%	18%	21%	50%	26%	20%	15%	18%	19%	16%
Social distancing on platforms/stops	15%	107	14%	27%	18%	17%	13%	11%	12%	15%	0%	20%	17%	12%	15%	16%	13%
Social distancing inside public transport	26%	189	25%	41%	31%	17%	20%	24%	23%	26%	0%	34%	30%	22%	26%	28%	24%
Availability of hand sanitizer/hand washing facilities on platforms a...	11%	83	11%	18%	15%	8%	12%	9%	7%	12%	0%	18%	13%	9%	11%	13%	9%
Availability of hand sanitizer/hand washing facilities in public trans...	9%	65	9%	13%	10%	8%	8%	9%	7%	9%	0%	15%	10%	7%	9%	10%	8%
Greater staff/guard presence	9%	68	9%	16%	0%	8%	9%	7%	12%	9%	0%	14%	11%	7%	9%	12%	6%

In your opinion who is responsible for your safety on public transport? (Please tick all that apply) - Selected Choice (continued)

	%	N															
Reduced/restricted number of people on each service	18%	132	17%	37%	23%	17%	14%	14%	14%	24%	100%	25%	22%	14%	**18%**	21%	14%
None of the above	2%	18	2%	4%	3%	0%	3%	1%	3%	3%	0%	3%	3%	2%	**2%**	2%	3%
Other	5%	38	5%	8%	3%	8%	3%	6%	5%	5%	0%	3%	5%	6%	**5%**	4%	7%

In your opinion who is responsible for your safety on public transport? (Please tick all that apply) - Selected Choice

	%	N															
Government and public services	26%	188	25%	48%	26%	17%	19%	22%	24%	33%	100%	44%	31%	18%	**26%**	29%	22%
Transport Providers	39%	284	39%	64%	49%	50%	32%	33%	37%	46%	100%	59%	41%	33%	**39%**	42%	35%
Individual people/passengers	31%	228	31%	50%	41%	33%	23%	28%	31%	37%	100%	42%	33%	28%	**32%**	33%	30%
None of these	0%	2	0%	0%	3%	0%	0%	0%	1%	0%	0%	1%	0%	0%	**0%**	0%	0%
Other	4%	29	4%	7%	3%	0%	3%	6%	2%	7%	50%	4%	5%	3%	**4%**	4%	4%

Your decision to use public transport or not would be/is based upon… - Selected Choice

	%	N															
What's safest for me personally	38%	276	37%	66%	39%	25%	33%	32%	37%	43%	100%	48%	44%	32%	**38%**	42%	33%
What's most convenient or affordable	13%	96	13%	23%	13%	17%	10%	11%	14%	14%	0%	23%	14%	11%	**13%**	12%	15%
Wider public health concerns	12%	88	12%	20%	5%	17%	12%	10%	10%	15%	50%	15%	15%	9%	**12%**	13%	11%
None of these	1%	6	1%	0%	0%	0%	1%	1%	1%	1%	0%	1%	0%	1%	**1%**	1%	0%
Other	3%	23	3%	5%	8%	0%	2%	4%	1%	4%	0%	9%	2%	2%	**3%**	3%	4%

On the scale below please tell us how much you trust each information source with respect to advice about using public transport.

Government

	%	N															
I don't trust this source of information at all (Government)	21%	153	21%	39%	26%	8%	13%	22%	17%	23%	50%	21%	26%	18%	**21%**	23%	18%
Not sure (Government)	18%	133	19%	23%	28%	25%	17%	13%	20%	19%	0%	33%	17%	16%	**18%**	19%	17%
I completely trust this source of information (Government)	7%	48	6%	10%	3%	8%	8%	5%	7%	10%	50%	9%	7%	6%	**7%**	6%	8%

Transport providers

	%	N															
I don't trust this source of information at all (Transport providers)	6%	44	6%	12%	5%	0%	4%	6%	5%	9%	50%	4%	7%	6%	**6%**	7%	5%
Not sure (Transport providers)	28%	204	28%	46%	44%	33%	21%	25%	26%	28%	0%	38%	32%	24%	**28%**	31%	25%
I completely trust this source of information (Transport providers)	11%	83	11%	14%	5%	8%	12%	9%	13%	15%	50%	20%	10%	10%	**11%**	10%	13%

Independent travel experts

	%	N															
I don't trust this source of information at all (Independent travel ex	6%	43	6%	12%	3%	8%	4%	5%	5%	8%	50%	4%	5%	7%	**6%**	6%	6%
Not sure (Independent travel experts)	28%	206	28%	49%	39%	25%	24%	22%	29%	31%	50%	40%	31%	24%	**29%**	30%	26%
I completely trust this source of information (Independent travel ex	11%	79	11%	12%	13%	8%	9%	12%	9%	11%	0%	17%	13%	8%	**11%**	11%	10%

Family and friends

	%	N															
I don't trust this source of information at all (Family and friends)	4%	27	4%	9%	0%	0%	4%	2%	4%	7%	50%	5%	5%	2%	**4%**	4%	4%
Not sure (Family and friends)	23%	168	24%	35%	23%	33%	16%	21%	27%	27%	50%	37%	21%	21%	**23%**	24%	23%
I completely trust this source of information (Family and friends)	19%	135	18%	27%	33%	8%	18%	17%	12%	18%	0%	20%	22%	16%	**18%**	20%	16%

Media

	%	N															
I don't trust this source of information at all (Media)	19%	139	18%	30%	18%	0%	16%	17%	19%	24%	100%	19%	22%	18%	**19%**	20%	18%
Not sure (Media)	24%	171	24%	38%	39%	33%	20%	19%	21%	24%	0%	39%	24%	19%	**24%**	25%	21%
I completely trust this source of information (Media)	3%	22	3%	3%	0%	8%	2%	4%	3%	3%	0%	4%	3%	3%	**3%**	3%	4%

Social media

	%	N															
I don't trust this source of information at all (Social media)	28%	200	27%	36%	36%	25%	26%	28%	22%	33%	100%	31%	26%	28%	**28%**	26%	30%
Not sure (Social media)	16%	117	16%	33%	21%	8%	11%	10%	18%	17%	0%	28%	22%	9%	**16%**	20%	10%
I completely trust this source of information (Social media)	1%	9	1%	1%	0%	8%	1%	1%	2%	1%	0%	3%	0%	2%	**1%**	1%	1%

After COVID-19 travel restrictions are fully relaxed, what will you will you use public transport for (please tick all that apply)? - Selected Choice

	%	N															
To go to work	9%	62	8%	20%	8%	8%	5%	6%	8%	10%	0%	22%	12%	2%	**8%**	9%	7%
To go shopping	26%	186	25%	46%	23%	17%	19%	22%	27%	28%	50%	30%	25%	25%	**25%**	27%	24%
To attend hospital/GP appointment	23%	170	23%	46%	18%	33%	18%	21%	21%	26%	50%	27%	26%	21%	**23%**	25%	22%
To go for a day trip/visit a tourist destination	22%	162	22%	30%	21%	8%	20%	21%	23%	23%	0%	36%	22%	19%	**22%**	22%	23%
To visit family/friends	25%	179	24%	48%	28%	25%	22%	18%	22%	27%	50%	30%	27%	22%	**24%**	26%	22%
Other	7%	51	7%	13%	10%	0%	4%	7%	7%	7%	0%	5%	7%	8%	**7%**	7%	8%

Once COVID-19 travel restrictions are fully relaxed, do you think you will use public transport?

	%	N															
Yes, more so than before	2%	12	2%	1%	0%	8%	2%	2%	1%	2%	0%	3%	2%	1%	**2%**	1%	2%
Yes, I expect to return to my normal pre COVID-19 use	18%	130	18%	30%	21%	25%	13%	16%	17%	17%	0%	22%	15%	19%	**18%**	15%	22%
Too hard to say, still not sure	24%	175	24%	37%	33%	8%	20%	21%	22%	27%	50%	36%	29%	18%	**24%**	29%	17%
Under no circumstances	2%	15	2%	4%	3%	0%	2%	1%	3%	5%	50%	0%	3%	2%	**2%**	2%	2%
Does not apply	0%	2	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	**0%**	1%	0%

Finally, could you let us know how comfortable or otherwise you would be conducting research for RiDC on public transport (buses, trains, etc)?

	%	N															
Very comfortable (Conducting research)	14%	102	14%	21%	15%	17%	13%	12%	12%	14%	0%	22%	16%	11%	**14%**	13%	16%
Comfortable (Conducting research)	12%	85	12%	21%	21%	0%	8%	10%	13%	12%	0%	18%	14%	9%	**12%**	11%	12%
Unsure (Conducting research)	10%	74	10%	14%	5%	8%	8%	11%	10%	10%	0%	14%	9%	10%	**10%**	11%	8%
Uncomfortable (Conducting research)	5%	36	5%	6%	5%	8%	4%	6%	3%	8%	50%	3%	4%	6%	**5%**	6%	4%
Very uncomfortable (Conducting research)	5%	33	5%	11%	10%	8%	4%	1%	5%	7%	50%	3%	6%	4%	**4%**	7%	2%